

# eSSA Benefits Realisation Framework

## Executive Summary

### 1. Background

As part of the early implementation of electronic single shared assessment (eSSA) within the Grampian area in 2010, it was agreed that the Grampian Data Sharing Partnership (GDSP) request the assistance from consultants to undertake a benefits realisation exercise for eSSA. The purpose of this exercise was to review the existing benefits and identify appropriate measurements to establish a baseline to give a clear description of the 'before' status of each desired benefit in qualitative and quantitative terms and provide an explanation of those areas where establishing such a baseline is impossible/impractical.

Having gone through this exercise the GDSP have agreed to put forward a framework of good practice to allow other partnerships to learn from our experience.

### 2. Content

The first document within the framework is a Stage 1 & 2 Progress and Scoping report that identifies success criteria and provides a review of the existing benefits.

1. Identification of Success Criteria:  
The outcome of this stage was to ensure that all relevant stakeholders had clarity and agreement around what success looked like, based on work completed to date and experience elsewhere.
2. Review Benefits identified:  
The outcome of this stage was to give a clear, meaningful definition of specific qualitative and quantitative benefits of the implementation of eSSA.

The second document within the framework is a Stage 3 report that maps each benefit in detail and details the design of a measurement system to track the benefits of the implementation of the eSSA.

3. Design of a Measurement System:  
The outcome of this stage was to:
  - Map each benefit against the operational conditions which will enable their achievement;
  - Identified the indicators which will help the partnership to gauge progress against each benefits;
  - Agreement and design of a measurement system.

All measurements used to capture baseline data are included within the stage 3 report.

### 3. Conclusion

The eSSA benefits realisation exercise enabled the GDSP to:

- Identify the benefits associated with the eSSA and the sharing of these through the eCare Framework;
- Identify an appropriate measurement system for each benefit;

- Gather baseline data for each of the potential benefits in order to allow a follow up measurement at a future date to detect any change.

This framework is intended to be used by other partnerships to assist them with any benefits realisation exercise they may undertake, this is not limited to the eSSA and can assist with other areas of work e.g. Child Protection Messaging. Each measurement has been attached within the stage 3 report so that partnerships can use or amend as necessary to their own requirements.